

Service Warning to Customer

Please read the following to ensure we can service you and you avoid additional fees. Our customer service represent are here to provide any clarification of services, safe collection processes or proper disposal methods. It is our intent to provide you the most effective service solution while putting the safety of our staff first.

- You are responsible for all driving services beyond government owned roads.
- Any containers that are placed on public roadways it is the customer's responsibility to provide a copy to us of the local permit prior to the ordering of the container.
- You are responsible to make arrangements for service at least 24 hours in advance leaving additional time for inclement weather, holidays and weekends.
- You are responsible to not overfill the container by weight with concrete/dirt/tile.
 - Any roll off loads in excess of 10 tons will have load surcharge applied.
- We do not accept medical waste, liquids, paint or oils. We only accept Municipal Solid Waste.
- If your recycling contaminates our load of recycling in our trucks you will be billed for the entire load rejection plus 15% for the additional time processing the rejection plus the service time and disposal fees.
- You are responsible for the container except for reasonable wear and tear. Fire, graffiti or any modifications to the container or safety systems you will be charged for the entire repair and the time the container is unavailable for us to use.
- All equipment will be the exclusive property of Liberty Disposal, Inc.
- You are responsible for anyone whom may come into contact with the container.
- All materials must fully fit inside the container. If there are lids they must close completely. All roll-offs must have the doors closed and locked.
- You must provide unrestricted access for our collection trucks at all times. If the collection truck is detained beyond 10 minutes an addition fee will apply of \$5.00 per minute. If we come to service the container and do not have access we still charge the full fee.
- We reserve the right to offload misloaded containers at your location.
- We reserve the right to remove a container for nonpayment and add any legal fees to your balance for the cost of collection of funds. A fee applies for suspended customers to restart their service once payment is made.
- If we receive a citation from a government agency or disposal facility for weight or non-permitted items for disposal the entire amount with an additional 15% fee will be added to your account.
- Any taxes we are required to pay will be added to the entire amount plus 15% will be added to your invoice.
- There are convenience fees charges for credit card processing.
- All containers must be serviced at least twice a month or inactivity fees apply.
- We reserve the right to adjust rates and terms as conditions for fuel and disposal change.
- We reserve the right to use the most cost-effective disposal/recycling facility.

The terms above are for the entire time you have possession of the container and we reserve the right to modify them without notice.